

Composite Cladding Warranty

Walls and Floors Ltd warrants to the original purchaser that its composite cladding products will be free from manufacturing defects that result in structural failure, including splitting, splintering, rotting and fungal decay, when installed, used and maintained in accordance with our installation and care guidelines.

This warranty applies only to products installed in normal residential applications and remains valid for the period stated on the individual product page or product documentation.

What is Covered:

Subject to the terms of this warranty, Walls and Floors will, at its discretion:

- Replace any product found to have a manufacturing defect; or
- Refund the original purchase price (or an appropriate proportion thereof) for the affected product.

This warranty applies only to the original purchaser and is non-transferable.

What is Not Covered:

This warranty does not cover defects, damage or product failure resulting from:

- Incorrect installation or failure to follow Walls and Floors installation instructions.
- Inadequate substructure, insufficient ventilation or unsuitable supporting framework.
- Improper fixing methods or the use of incompatible fixings or accessories.
- Use outside the product's intended application.
- Ground movement, structural movement or settlement of the supporting structure.
- Acts of nature including flooding, storms, lightning, fire or other extreme weather events.
- Exposure to chemicals, solvents, oils or other corrosive substances.
- Impact damage, misuse, abuse, vandalism or accidental damage.
- Improper storage or handling before installation.
- Normal wear and tear.
- Cosmetic changes including natural weathering, surface marks, minor scratches or colour variation.

Colour Variation and Weathering

Composite cladding is manufactured using natural fibres and recycled polymers. As with all composite materials, slight colour variation between production batches may occur. Products will naturally weather following installation, and some degree of colour fading is expected during the first few months of outdoor exposure before the colour stabilises. This is a normal characteristic of composite materials and is not considered a manufacturing defect.

Exclusions

This warranty covers the replacement or refund of defective products only. It does not cover:

- Labour costs.
- Removal or reinstallation costs.
- Delivery or transportation charges.
- Any indirect, incidental or consequential loss or damage.

Walls and Floors Ltd' total liability under this warranty shall not exceed the original purchase price paid for the defective product.

This warranty is provided in addition to, and does not affect, your statutory rights under applicable consumer protection legislation.